

PARENT CENTER STANDARDS FOR EXCELLENCE UPDATE

For the last 2 years, the Parent Center network has been developing **Parent Center Standards for Excellence** in the areas of **Family-Centered Services and Nonprofit Management**. A task force of National and Regional Parent Technical Assistance Center staff, along with many PTI and CPRC representatives, has been working to create the standards self-assessment documents and pilot a submission and review process. We are pleased to announce that the pilot has been completed with great success. Thanks to all who have been involved and provided feedback so far!

The Family-Centered Services and Nonprofit Management Standards include indicators in 14 different areas. Each standard area contains indicators that are rated as required, effective, and best-practice.

Family-Centered Services

Outreach & Engaging Families
Programs & Activities
Parent Education & Development
Working One On One with Families
Relationship with Community
Center Environment
Staff Roles & Capacities

Nonprofit Management

Mission & Programs
Governing Body
Human Resources
Financial & Legal
Openness & Transparency
Fundraising
Public Affairs & Public Policy

Parent Centers participating in the pilot completed self-assessment forms checking off their level of achievement on all the various indicators, as well as short narratives explaining strategies used to meet the standards and any room for improvement they felt they had yet to achieve. A standards task force member partnered with a PTI or CPRC from another region to review the submitted standards forms. All centers participating showed a high level of success within the various standards and should be commended for their work and willingness to participate in the pilot! We have gained a lot of information from the pilot, and we will be taking what we have learned to refine the self-assessment tool and review process. We look forward to keeping you informed as we move ahead.

THANK YOU!

Standards Task Force

- Jeanne Bowman, *Region 6 PTAC @ Matrix*
- Barb Buswell, *Region 5 PTAC @ PEAK*
- Sue Folger, *National PTAC @ PACER*
- Gretchen Godfrey, *National PTAC @ PACER*
- Judy Higginbotham, *Region 2 PTAC @ ECAC*
- Debra Jennings, *Region 1 PTAC @ SPAN*
- Beth Schaffner, *Region 5 PTAC @ PEAK*

Parent Center Standards – Development Committee

- Terri Dawson, *Wyoming Parent Information Center*
- Juno Duenas, *Support for Families*
- Robin Foley, *Federation for Children with Special Needs*
- Isabel Garcia, *Parent to Parent of Miami*
- Connie Hawkins, *Region 2 PTAC @ ECAC*
- Frances Spring, *CAUSE*
- Josie Thomas, *Parents' Place of MD*

Parent Center Standards – Recognition Committee

- Glenda Davis, *PTI Nebraska*
- Mary Eaddy, *PRO-PARENTS*
- Mary LaCorte, *ECAC*
- Dory Lawrence, *IN*SOURCE*
- Joyce Millard-Hoie, *Raising Special Kids*
- Courtney Salzer, *WI FACETS*
- Frances Spring, *CAUSE*
- Wanda Stovall, *Arkansas Disability Coalition*
- Connie Zienkewicz, *Families Together*

Parent Center Pilot Participants – Submitters and Review Panel

- Tara Bremer, *Family Network on Disabilities of Florida*
- Glenda Davis, *PTI Nebraska*
- Terri Dawson, *Wyoming Parent Information Center*
- Juno Duenas, *Support for Families*
- Isabel Garcia, *Parent to Parent of Miami*
- Luz Hernandez, *HUNE*
- Dory Lawrence, *IN*SOURCE*
- Joyce Millard-Hoie, *Raising Special Kids*
- Stephanie Moss, *Parent to Parent of GA*
- Janet Price-Ferrell, *F.I.R.S.T.*
- Lourdes Rivera-Putz, *United We Stand*